

WHAT O&P NEEDS FROM MEDICAL RECORDS

1

THE PHYSICIAN'S RECORDS ARE THE ONLY DOCUMENTATION WE CAN USE WITH INSURANCE PAYERS. IT MUST SAY:

- Patient Diagnosis
- What specific item is needed for the patient
- What this item will do to help the patient (support, reduce pain, strengthen a weakened joint, etc.)

A PRESCRIPTION OR INITIAL ORDER

This document is what allows us to see the patient and evaluate them for treatment. Fax it over and we will set up a patient appointment.

2

3

SOME ITEMS WILL REQUIRE MORE DETAILS IN YOUR RECORD

Occasionally, we will notify you that we need additional information or that something is missing in the medical record. We don't like to have to ask for this, but we cannot get insurance approval without it, especially for custom items

WE APPRECIATE YOU!

Without your help, we cannot help your patients. We are thankful to work with offices that provide us such excellent help and cooperation so we can all provide the best patient care.

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Locations & Contact Information on the Back

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LOCATIONS & CONTACT

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